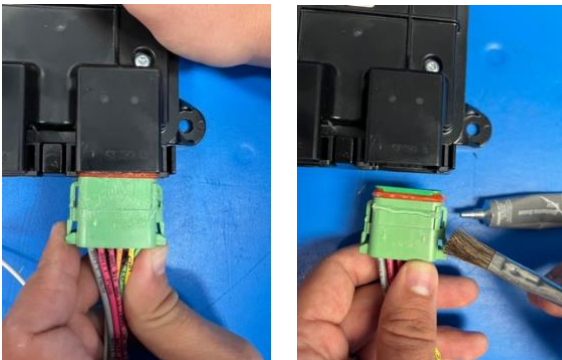


## SERVICE BULLETIN

Issued: March 31<sup>st</sup>, 2022

Dear Valued Customer,


Currently, we are experiencing an issue with our supplier that supplies our PDM plastic housings. The reported problem is that the Green connector (J-5) is smaller than the actual Deutsch connectors being used. This is causing the plastic housings to crack or break around the connector. **We are advising all customers to use dielectric grease and to gently press in the connector to try and prevent the housing from breaking. Another thing to note is that the use of Amphenol connectors is strongly discouraged from being used as they are known to be larger than the Deutsch connectors.** This problem does not affect the electrical properties of the PDM, but it can cause a mechanical failure of the housing.



We believe this issue dates back to 03/01/2022. We are currently quarantining housings and are in the process of getting our tooling changed for the housings with our plastics supplier. In the meantime, we are measuring PDM housings and creating a tool here at Enovation Controls to mill out the housing to the proper dimensions.

**Since we have an effective containment in place and PDMs are critical to your production, we are continuing to ship product unless you tell us otherwise.** If you experience a failure, please contact your inside sales rep with these failure details for an RMA and we will get a replacement sent out as soon as possible.

Sincerely,



Josh Drescher  
Director, North American Sales